support in developing procedures with mail delivery vendors; providing assistance in developing and implementing worksharing programs; providing assistance in developing policy and guidance in mail management and mail operations; providing onsite assistance visits; assisting with mail center layout and design specifications; and providing training in mail program management and effective mail operations.

Subpart 101–9.5—U.S. Postal Service Assistance

The U.S. Postal Service provides agency support in the following areas: supplies required for mail processing such as bags, tags, trays, hampers, priority envelopes, etc.; guidance on mail processing through national account

representatives and other U.S. Postal Service personnel assigned to assist customers; training such as Postal Customer Councils and U.S. Postal Forums; and brochures, booklets, pamphlets, video tapes, posters, and other published materials on mail processing, mail classes, discount procedures, and current rate structure.

Subpart 101-9.49—Illustrations

§ 101-9.4900 Scope of subpart.

This subpart contains illustrations suggested for use in connection with the subject matter covered in Part 101-9.

§101.9-4901 [Reserved]

\$101-9.4902 Format for mail profile data.